

INFORMATION FOR MIGRANTS

Useful information for migrants

- ⇒ The residence
- ⇒ Centre for Support of Integration of Foreigners (CPIC) in Liberec Region
- ⇒ Czech language courses
- ⇒ Schools and education
- ⇒ Family and children
- ⇒ Social security system
- ⇒ Employment
- ⇒ Emergency situations
- ⇒ Healthcare
- ⇒ Cultural tips
- ⇒ Transport
- ⇒ Tourist information

The residence

The residence is among the responsibilities of two departments of the Ministry of the Interior: The Foreign Police (Služba cizinecké policie) and the Department for Asylum and Migration Policy (Odbor azylové a migrační politiky - OAMP).

The Foreign Police are responsible for issuing short-term visas for up to 90 days and registration of newly arriving migrants. They can check your residence permit (e.g. at your workplace or in the street) and sanction you if the residence conditions are not met.

Náměstí Dr. Edvarda Beneše 584/24 460 32 Liberec	(+420) 974 461 829	krpl.ocp.podatelna@pcr.cz	Mo, We 8AM – 5PM Tue, Th 8AM – 2PM
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The Department for Asylum and Migration Policy (OAMP) deals with long-term visas, long-term and permanent residence permits, temporary residence permits for EU citizens and their family members, employee cards, biometric ID cards etc. You have a duty to report to the department all changes in your place of residence circumstances, name, family status, passport data and residence ID data.

Voroněžská 144/20 460 01 Liberec	(+420) 974 460 850	posta@mvcv.cz	Mo, We 8AM – 5PM Tue, Th 8AM – 2PM
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For further information you can refer to the Ministry of the Interior website:

<http://www.mvcr.cz/mvcren/article/information-publications-for-foreigners.aspx>

INFORMATION FOR MIGRANTS

Centre for Support of Integration of Foreigners (CPIC) in Liberec Region

The Centre provides services to third country nationals (i.e. who are not citizens of an EU member state) legally staying in the Czech Republic. All of the below mentioned services supporting foreigners' integration are offered for free. More information, including the list of the currently provided services and the Centre's opening hours, can be found on: www.integracnicentra.cz/liberecky-kraj/?lang=en

Voroněžská 144/20 460 01 Liberec	(+420) 482 313 064	icliberec@suz.cz	Mo, We 12AM – 7 PM Thur 8AM – 3 PM Fr 8AM – 12AM
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Activities for clients:

- Social counselling
- Legal counselling
- Czech language courses
- Interpreting services
- Sociocultural courses
- Operation of an Internet workplace and library
- Community workers
- Education, cultural, and social events

The Centre's office in Česká Lípa: ADRA, Československé armády 1578/12, 470 01 Česká Lípa

- Social counselling: Monday 16:00-18:00
- Legal counselling: Tuesday and Thursday 13:00-18:00

Czech language courses

For migrants of all ages living in the Czech Republic it is essential to learn the language. The below-mentioned organizations offer both paid and free Czech language courses of different levels and for different age groups.

Centre for Integration of Foreigners (CIC), website:

www.cicpraha.org/en/cestina-pro-cizince/cestina-pro-cizince.html

Moskevská 27/14 460 01 Liberec 1	(+420) 222 360 834	npk@cicpraha.org	Mo 10 AM – 12:AM
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Centre for Support of Integration of Foreigners (CPIC), website:

www.integracnicentra.cz/liberecky-kraj/?lang=en

Voroněžská 144/20 460 01 Liberec	(+420) 482 313 064	icliberec@suz.cz	www.integracnicentra.cz
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INFORMATION FOR MIGRANTS

- ⇒ [Courses in Višňová](#)
- ⇒ [Courses in Česká Lípa](#)
- ⇒ [Courses in Jablonec nad Nisou](#)
- ⇒ [Courses in Liberec](#)

Schools and education

Children of foreign nationals who have lived in the Czech Republic for a period longer than 90 days are subject to **compulsory school attendance**. School attendance (at state schools) is free and compulsory from 6 to 15 years of age.

IMPORTANT INFORMATION

- » Children from two years of age, on condition that they are properly vaccinated, can attend kindergarten. To apply for your child's admission to kindergarten you have to come to the enrolment. Refer to the particular kindergarten to find out what their enrolment date is.
- » The last year before attending primary school (i.e. after its 5th birthday) it is compulsory for the child to attend kindergarten. Therefore the last year of preschool education is provided free of charge.
- » Primary school enrolments take place annually between April 1 and April 30. Always find out in advance what the enrolment date at the particular school is.

After completion of primary education, pupils can go on to a **secondary school**.

IMPORTANT INFORMATION

- » Secondary school pupils are selected based on their entrance examination results. For study fields that include a state school-leaving exam ('maturita'), the pupils sit an entrance exam in Maths, and Czech language and literature. Study applications can be submitted until March 1.

The list of secondary schools can be found on the following websites:

- ⇒ Stredniskoly.cz
- ⇒ [Atlas školství](#)

The list of the Liberec Region schools and educational institutions can be also found here: www.edulk.cz/Organizace/Školaškolskázařízení.aspx. For advice or more detailed information you can also refer to the regional department of education (tel. (+420) 485 226 228, e-mail: ludek.tesarcik@kraj-lbc.cz). Further, you can contact the following organisations:

Národní pedagogický institut v ČR (NPI ČR)	Masarykova 28 460 01 Liberec	(+420) 482 360 511 liberec@npicr.cz	www.nidv.cz/kontakty/ krajsko-pracoviste-liberec
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INFORMATION FOR MIGRANTS

Meta, o .p. s.	Ječná 17 120 00 Praha-Nové Město	(+420) 734 141 878 blazkova@szsturnov.cz	www.inkluzivniskola.cz /english-homepage
Centre for Integration of Foreigners (CIC)	Moskevská 27/14 460 01 Liberec 1	(+420) 222 360 834 npk@cicpraha.org	www.cicpraha.org/en

Download:

- ⇒ [Would you like your child to attend a Czech primary school?](#)
- ⇒ [Has your child started to attend a basic school in the Czech Republic?](#)
- ⇒ [Education in Czech Republic - Handbook for parents by UNHCR](#)

To study at university you have to submit your application until February 28. One of the admission requirements is completed secondary education including the school leaving exam ('maturita'). There is also a university in the Liberec Region:

- ⇒ [Technical University of Liberec: www.tul.cz/en](http://www.tul.cz/en)

Family and children

Social services for families with children are designed to assist and support individual family members or a family as a whole. Their purpose is to improve and strengthen partner and marital relations and parenthood, and to provide support to families in child care and family work balance issues.

These services include for example [parent and family centres](#), nurseries, [children's groups](#), [leisure time and educational activities for children, and the like](#).

Basic counselling in the field of family life is provided by:

- 1. The Authorities for Social and Legal Protection of Children (OSPOD)** which are part of social departments at municipal offices. The OSPOD staff acts in the child's interest in proceedings involving minors (e.g. custody of the child, the amount of alimony, contact of the child with their parents).
 - +420 485 226 540
- 2. The Regional Office of the Liberec Region (RO LR)**
 - +420 485 226 111

In case of trouble, you can also turn to:

- 3. SAFETY HOTLINE** (Linka bezpečí) is a free emergency phone line offering assistance to children and youth (up to 26 years of age). It operates 24 hours per day throughout the year. The hotline provides telephone emergency assistance and counselling to children and youth in difficult life situations which they cannot or are not able to manage on their own.
 - +420 116 111, pomoc@linkabezpeci
- 4. PARENTAL HOTLINE** (Rodičovská linka) provides telephone crisis intervention and counselling mainly to parents, grandparents, and other family members.

INFORMATION FOR MIGRANTS

- +420 606 021 021, pomoc@rodicovskalinka.cz
5. **MARRIAGE AND FAMILY COUNSELLING CENTRES** are the institutions to turn to when you are going through partnership, marriage or family problems, divorce or post-divorce situations, and many more relationship or personal troubles.
- www.psychportal.cz/manzelske-rodinne-poradny
6. **OTHER ORGANISATIONS PROVIDING FREE SOCIAL SERVICES**
- [Asylum houses](#)
 - [Social activation services for families with children](#)
 - [Low-threshold facilities for children and youth](#)

Komunitní středisko Kontakt Liberec, p.o.	Palachova 504/7 460 01 Liberec	(+420) 485 244 995 info@ksk.liberec.cz	ksk-liberec.cz
Maják, o .p. s.	Konopná 776/8 460 14 Liberec	(+420) 721 376 722 info@majakops.cz	www.majakops.cz

Social security system

All economically-active inhabitants of the Czech Republic contribute to the social security system. The system funds help to underprivileged citizens, families with children and other groups.

Applications for State Social Support and Material Need Assistance are submitted to the contact places of the Labour Office:

Regional Office in Liberec	Dr. Milady Horákové 580/7 460 01 Liberec 1	(+420) 950 132 486 lenka.plaskova@uradprace.cz	www.uradprace.cz/ liberecky-kraj
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You can find more detailed information here:

- Department of Social Affairs of Regional Authority: odbor-socialni.kraj-lbc.cz
- Ministry of Labour and Social Affairs – www.mpsv.cz/en

If you would like to know what kind of support you are entitled to, make an appointment for social counselling at CPIC or CIC:

CPIC for Liberec Region	Voroněžská 144/20 460 01 Liberec	(+420) 482 313 064 icliberec@suz.cz	Mon, Wen 12AM – 7PM Thu 8AM – 3PM Fri 8AM – 12AM
CIC for Liberec Region	Moskevská 27/14 460 01 Liberec	(+420) 481 120 049 liberec1@cicpraha.org	Mon 10AM – 12AM Or by appointment Mon – Fri 9AM – 5PM Field work included

INFORMATION FOR MIGRANTS

Employment

If you are not employed or you have lost your job and, at the same time, you meet the statutory conditions, you may **register at the Labour Office** which provides unemployment compensations and retraining courses and helps jobseekers to find a job.

- For more information visit the following website: www.uradprace.cz/web/en.

If you are looking for a job, you can refer to social counselling at CPIC or other organisations, accredited employment agencies or specialised web portals such as: www.jobs.cz.

When you start a new job, **always make sure that you have received a signed contract of employment** and that your employer's requirements meet the statutory working time (bank holidays, work at night, overtime work). Your gross wage must not be below the **minimum gross wage** (14,600 CZK per month in 2020). Health and social insurance and tax are deducted from the gross wage.

- For more information visit the following website: www.mpsv.cz/web/en.

In the Czech Republic you can run business as a self-employed individual (natural person, 'OSVČ'), or a legal entity. To get more information about business opportunities you can refer to [the trade licensing department of your local authority](#) or organisations working with migrants (CPIC, CIC).

Emergency situations

Anyone can face a difficult life situation, anyone can lose a place to live, lose a job, become a victim of a crime or discrimination etc. In the Liberec Region there are a number of NGOs providing counselling and other services you can feel free to contact.

Domestic violence

In the Czech Republic any act of violence, even within a family, is considered a crime and should be reported to the Czech Police. If you become a victim of domestic violence or know about someone who is likely to be a victim, contact the Czech Police or the organisations listed below:

Bílý kruh bezpečí Liberec (BKB)	Palachova 504/7 460 01 Liberec 1	(+420) 485 150 707 bkb.liberec@bkb.cz	www.bkb.cz
Intervenční centrum Liberec	Tanvaldská 269 463 11 Liberec 30	(+420) 482 311 632	intervencni-centrum.cipslk.cz

Drugs

The following organisations provide information about drug issues and assist with quitting treatment:

K-centrum Liberec	Felberova 256/11 460 01 Liberec	(+420) 482 713 002 kc.liberec@mostknadeji.cz	www.mostknadeji.eu
ADVAITA	Rumunská 14/6 460 01 Liberec	(+420) 482 750 607 info@advaitaliberec.cz	advaitaliberec.cz

INFORMATION FOR MIGRANTS

Racism

If you are attacked because of your ethnic or national origin, religious belief, sexual orientation, age, health condition or affiliation to a political or social group, seek free help:

In IUSTITIA	Rybná 24 110 00 Praha 1	(+420) 773 177 636 (+420) 212 242 300 poradna@in-ius.cz	en.in-ius.cz
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Homelessness

Homelessness is often linked to a difficult financial situation due to loss of job or divorce for example and the consequent loss of housing. When you 'lose the roof over your head', contact the following organisations that offer not only counselling services but also overnight stays, access to basic sanitation facilities, food, and clothing.

NADĚJE Liberec	Valdštejská 259 460 14 Liberec	(+420) 480 002 637 pavel.matejka@nadeje.cz	www.nadeje.cz
NADĚJE Jablonec nad Nisou	Emilie Floriánové 8 466 01 Jablonec n.N.	(+420) 483 356 219 milena.havrdova@nadeje.cz	www.nadeje.cz
Azylový dům SPERAMUS	Široká 304/68 46001 Liberec 3	(+420) 485 103 141 info@opsnavrat.cz	www.opsnavrat.cz

Debts and bankruptcy

Anyone can face financial difficulties which can culminate in bankruptcy or seizure of assets. Should you need to know how to resolve your debts, what a repayment schedule or personal bankruptcy is, you can refer to the CPIC (or other organisation helping migrants) social counselling. You can also contact a specialized debt counselling office.

Poradna při finanční tísni v České Lípě	Jindřicha z Lipé 127 470 01 Česká Lípa	(+420) 411 135 200 poradna@financnitisen.cz	www.financnitisen.cz/ english_resume.php
Člověk v Tísni	Tatranská 597 460 07 Liberec	(+420) 734 428 387 eva.sanetrikova@people inneed.cz	www.clovekvtsni.cz/en

Human trafficking and prostitution

The following organisations provide free help to victims of human trafficking, exploitation or forced sexual exploitation (prostitution):

Rozkoš bez rizika	Bolzanova 1615, 110 00 Praha 1	(+420) 777 180 357 liberecko@rozkosbezrizika.cz	rozkosbezrizika.cz/en
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INFORMATION FOR MIGRANTS

Healthcare

It is obligatory for all inhabitants of the Czech Republic, including migrants, to have a valid and duly paid health insurance. For more information about the Czech health care system visit **the Ministry of Health of the Czech Republic website** (<http://www.mzcr.cz/Cizinci/>). The following hospitals and medical facilities specialise in providing medical care to migrants:

Nemocnice Liberec www.nemlib.cz	Husova 357/10, 460 01 Liberec	Tel.: (+420) 485 311 111 Fax: (+420) 485 101 119	nemlib@nemlib.cz
Nemocnice Česká Lípa www.nemcl.cz	Purkyňova 1849, 470 01 Česká Lípa	Te.: (+420) 487 954 111	sekretariat@nemcl.cz
Nemocnice Jablonec nad Nisou www.nemjbc.cz	Nemocniční 4446/15 466 01 Jablonec nad Nisou	Tel.: (+420) 483 345 111 Fax: (+420) 483 345 737	nemjbc@nemjbc.cz
Nemocnice Jilemnice www.nemjil.cz	Metyšova 465 514 01 Jilemnice	Tel.: (+420) 481 551 111 Fax: (+420) 481 625 082	predstavenstvo@nemjil.cz
Nemocnice www.nemsem.cz	3. května 421 513 01 Semily	Tel.: (+420) 481 661 111	vedeni@nemsem.cz

Cultural tips

Participation in cultural and social life is one of the important aspects of integration. The Liberec Region has a large network of cultural facilities – theatres, clubs, music halls, dance halls etc.

A lot of interesting activities in the Liberec Region are organised by the **Centre for the Support of the Integration of Foreigners**. As an example we can mention the Summer Festival of Foreigners and Minorities organised every year since 2012. The Centre for Integration of Foreigners regularly screens the *Nepálci v Jablonci* film.

- Cultural and Social Centre Lidové sady (www.lidovesadyliberec.cz)
- List of libraries in the Czech Republic: www.knihovny.cz
- The Regional Research Library in Liberec (www.kvkli.cz/en)
- The **One World** festival organised by People in Need
- **Lípa Musica** and **Barabanfest** music festivals
- Find more cultural events on www.liberecky-kraj.cz/en/cultural-venues

Transport

All you need to know about **public transport in the Czech Republic** (connections, timetables, tickets, etc.) can be found on the following website: www.idos.cz.

INFORMATION FOR MIGRANTS

About 90% of the bus and train lines are part of **the Integrated Transport System in the Liberec Region (IDOL)**. The IDOL tickets are not valid on trains marked with letter "R" and on long-distance buses, cable cars, and boats on Macha Lake ('Máchovo jezero'). If your journey involves multiple changes, you need to buy the contactless Opuscard. For information about Opuscard refer to [this](#) website.

- List of IDOL bus and train lines: www.iidol.cz

Liberec public transport network covers the whole city and includes trams and buses.

For timetables, tickets, and more information refer to:

- www.visitliberec.eu/en/doprava/dopravni-sluzby

Tourist information

You can find the information on www.liberecky-kraj.cz/en or in this brochure: bedekr.liberecky-kraj.cz/filemanager/files/27823-en.pdf.